



milestones
GRILL + BAR



CARA
AIRLINE SOLUTIONS



October 15, 2008

Dear Vendor,

As previously communicated, Cara Operations Limited (CARA) is requiring that our vendors provide their nutritional product information through ECCnet Registry, Canada's national product registry. This information is used to compile both menu item nutritional and allergen information for the brands available to our guests.

Please ensure that you load, maintain and publish your nutritional and allergen product information in a timely manner to CARA. Attached you will find a Supplier Excellence Checklist to assist you through the process.

The nutritional information must be formatted according to the Food and Drug Regulations of the Canadian Food Inspection Agency (CFIA). According to section B.01.404 (1) of the regulations, nutritional information for prepackaged products that are intended solely for use as an ingredient in the manufacture of other foods or in preparation of food by a commercial or industrial enterprise must be expressed, as applicable, in the following manner:

- Per gram or per 100 grams if the net quantity is declared by weight (per 100 grams is preferred).
- Per milliliter or 100 milliliters of food if the food is declared by volume (per 100 milliliters is preferred).
- All information must be stated with a degree of precision (i.e. the same number of significant figures) corresponding to the accuracy of the analytical methodology used to produce the nutritional information.
- Since the nutritional information is to be used to create the Nutrition Facts table for menu items, the numbers **should not be rounded**. This will ensure the most accurate nutritional information is provided to our guests.

The inclusion of allergen information for products is **required**. Allergens must be clearly listed in the ingredient declaration field and potential allergens must be included under the **May Contain** heading. Other important nutritional and ingredient points are:

- Allergen disclaimers are **not accepted** – i.e. Ingredients may have changed; please check list for allergens prior to use. If there is an ingredient change, you must notify CARA and update your profile in ECCnet Registry once the change has been approved.
- Generic ingredient names are not accepted – i.e. nuts or vegetables. Products must be openly identified.
- Ingredients comprised of numerous items must be declared – i.e. ketchup, toasted wheat crumbs, baking powder. Guests need to know exactly what they are consuming.

Following the steps outlined above will allow Food Dynamics Inc., our nutritional data provider, to access up-to-date and accurate nutritional product data through ECCnet Registry. CARA is committed to providing our guests with the information needed to make safe food choices for themselves and their families.

If you require further clarification on this request, please contact your CARA representative. If you require assistance loading your product to ECCnet Registry, please contact GS1 Canada Support at 1-800-567-7084 at ext. 341 or [email](#).

Your immediate attention to this matter is appreciated.

Douglas Fry
Director, Strategic Sourcing
Cara Operations Limited